

# Yale New Haven Health System

## WHO WE ARE

Yale New Haven Health System is Connecticut's leading healthcare system, with nearly 14,000 employees. YNHHS – through Yale-New Haven, Bridgeport and Greenwich hospitals, Northeast Medical Group and other affiliated organizations – provides comprehensive, cost-effective, advanced patient care characterized by safety, quality and service. YNHHS and Yale University have a formal affiliation agreement to support patient care, medical education and clinical research.

What we do: Yale New Haven Health offers patients a range of healthcare services, from primary care to the most complex care available anywhere in the world. Inpatient and ambulatory clinical services include: primary and preventive care, specialty, acute and sub-acute care, and coordination of post-hospital care, including rehabilitative, long-term and home care.

Yale New Haven Health System (YNHHS) formed in 1996 to enhance the quality of health care and scope of services available to residents of Connecticut, eastern New York, southwestern Rhode Island and beyond.

## YNHHS includes four corporate Delivery Networks:

### YALE-NEW HAVEN HOSPITAL

20 York Street, New Haven, CT 06510  
203.688.4242 [www.ynhh.org](http://www.ynhh.org)

Yale-New Haven Hospital, the flagship hospital of the Yale New Haven Health System, is a 966-bed acute and tertiary care hospital, which includes Yale-New Haven Children's Hospital, Yale-New Haven Psychiatric Hospital and Smilow Cancer Hospital. YNHHS is the primary teaching hospital for Yale School of Medicine. YNHHS is affiliated with the Yale Cancer Center. It also includes the Yale-New Haven Shoreline Medical Center and Temple outpatient services.

### BRIDGEPORT HOSPITAL

267 Grant Street, Bridgeport, CT 06610  
203.863.3000 [www.bridgeporthospital.org](http://www.bridgeporthospital.org)

A member of YNHHS since 1996, Bridgeport Hospital is a 425-bed teaching hospital committed to providing access to healthcare services and education. It includes a heart institute, the Dr. Andrew J. & Henrietta Panettieri Burn Center, the Norma F. Pfriem Cancer Institute and Breast Care Center, the Women's Care Center, Center for Wound Healing & Hyperbaric Medicine and Ahlbin Centers for Rehabilitation.

### GREENWICH HOSPITAL

5 Perryridge Road, Greenwich, CT 06830-4697  
203.863.3000 [www.greenwichhospital.org](http://www.greenwichhospital.org)

Greenwich Hospital, a member of YNHHS since 1998, is a 174-bed community teaching hospital offering a wide range of medical, surgical, diagnostic and wellness programs. It includes the Bendheim Cancer and Breast Centers, the Center for Integrative Medicine, Endoscopy Center, Leona M. and Harry B. Helmsley Ambulatory Medical Center, the Richard R. Pivrotto Center for Healthy Living and the Greenwich Hospital Diagnostic Center.

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## 2010 facts and figures:

Total licensed beds : 1,597

Average length of stay: 5.21 days

Average daily census: 1,216

Inpatient discharges: 89,129

Outpatient encounters: 1,208,763

Total assets: \$2.73 billion

Net revenue: \$2.1 billion

Medical staff: 5,134

Employees: 13,838

### Mailing address:

Yale New Haven Health System  
789 Howard Avenue  
New Haven, CT 06519

Telephone: 203-688-4608

Web site: [www.ynhhs.org](http://www.ynhhs.org)

## YNHHS departments and services

Budgeting  
Corporate Compliance  
Corporate Finance  
Decision Support  
Financial Planning  
Government Affairs  
Grant Development  
Human Resources  
Human Resources College Recruitment  
Human Resources Information  
Technology  
Human Resources Compensation  
and Benefits  
Information Technology  
Internal Audit  
Institute for Excellence  
Managed Care  
Marketing  
Materials/Supply Chain Management  
Medical Centre Insurance Company  
Office of Emergency Preparedness  
and Healthcare Solutions  
Payroll  
Performance Management  
Performance Management Information  
Technology  
Physician and Services Referral Center  
Planning and Business Development  
Reimbursement  
Service Line Financial Support  
System Business Office  
Taxes  
Treasury  
Workers Compensation

## NORTHEAST MEDICAL GROUP

226 Mill Hill Avenue, Bridgeport, CT 06610

203.339.6499 [www.ynhhs.org/nemg](http://www.ynhhs.org/nemg)

Northeast Medical Group (NEMG) is a not-for-profit multispecialty medical foundation which brings together over 200 physicians and mid-level providers formerly employed by each Delivery Network. NEMG provides economies of scale, assistance with recruitment efforts, assistance with clinical quality and practice management and support for the delivery of better integrated, safe, high quality care.

## NETWORK PARTICIPANT

The Westerly Hospital in Rhode Island

## CLINICAL PARTICIPANTS

Yale-New Haven TeleStroke Program at Lawrence & Memorial Hospital and Sharon Hospital

## Vision:

To be a leading, integrated health system recognized for excellence and value in advancing patient care, performing in a financially responsible manner, and providing leadership to improve healthcare access and delivery.

## Values:

- Excellence in service to customers, which requires up-to-date knowledge, service and skilled performance to ensure a safe environment
- Compassion for the needs which bring people to us, requiring all employees to be sensitive, responsive and respectful of each person's unique circumstance
- Integrity in all interactions, both personal and organizational, reflecting our obligation to the truth and our commitment to honesty
- Fairness for everyone, assuring access to all services, staff appointments and employment and procurement opportunities without discrimination
- Cost-effective performance which provides full value to our patients, their families and other customers, only rendering care which is necessary, appropriate and effective
- Leadership as a provider of services which respond to community need and contribute to improving the health of our communities, as a model employer and corporate citizen